## OSC briefing paper - Street Cleaning Performance

## September 2016

Street cleanliness in Southwark is measured by utilising the LEQs (Local Environmental Quality Surveys) methodology to ensure consistency and comparison with previous years.

Three surveys take place each year, each survey concentrates on a number of geographical areas known as target wards, seven target wards are surveyed per tranche to ensure that all 21 wards are surveyed at least once during the 12 month period and in every survey a 50 metre stretch of each road called a transect is graded for levels of litter, detritus, graffiti and fly posting.

Street cleaning assessors measure the presence of each of the four elements within a specific transect using the following grades:

#### Litter

GRADE A - no litter or refuse

GRADE B - predominantly free of litter and refuse except for some small items

GRADE C - widespread distribution of litter and refuse, with minor accumulations

GRADE D - heavily littered, with significant accumulations

#### **Detritus**

GRADE A - no detritus present on the transect;

GRADE B - predominantly free of detritus except for some light scattering

GRADE C - widespread distribution of detritus, with minor accumulations

GRADE D - extensively covered with detritus with significant accumulations

An identical grading system is also used for graffiti and fly posting.

Three Intermediate Grades are also used. These are:

- B+, between Grade A and Grade B
- B-, between Grade B and Grade C
- C-, between Grade C and Grade D

Grades A, B+ and B are deemed to be an acceptable standard and all other grades unacceptable.

The target wards for each tranche in 15/16 are shown in the table blow. 50 roads were surveyed in each ward giving a total of 1050 roads for the year.

Date	Wards surveyed
July 2015	Brunswick East Dulwich Newington Grange Nunhead Peckham Rye South Camberwell
October 2015	Chaucer East Walworth Surrey Docks College Peckham The Lane Cathedrals
March 2016	South Bermondsey Livesly Faraday Riverside Camberwell Village Camberwell Green

## NI 195 Cross Borough Surveying Partnership

To ensure impartiality, street cleansing officers from LB Lambeth participated in all three 15/16 surveys carrying out 75 assessments per survey making a total of 225 for the year or approximately 20% of the total assessed. Southwark Cleaning staff were used in a reciprocal arrangement for the LB Lambeth street cleaning surveys.

## 15/16 Year End Results - Litter (4.8 %)

Of the 1050 roads surveyed 50 were judged to be below an acceptable standard for litter which represents a failure rate of just under 5%, the litter target for 15/16 was no more than 7% of roads failing to meet an acceptable standard for litter.

#### 15/16 Year End Results – Detritus (6.2 %)

Of the 1050 roads surveyed 65 were judged to be below an acceptable standard for detritus which represents a failure rate of just over 6%, the detritus target for 15/16 was no more than 10% of roads failing to meet an acceptable standard for detritus.

#### 15/16 Year End Results – Graffiti (4.3%)

Of the 1050 roads surveyed 45 were judged to be below an acceptable standard for graffiti which represents a failure rate of just over 4%, the graffiti target for 15/16 was no more than 5% of roads failing to meet an acceptable standard for graffiti.

#### 15/16 Year End Results – Fly posting (2.5%)

Of the 1050 roads surveyed 26 were judged to be below an acceptable standard for fly posting which represents a failure rate of 2.5%, the fly posting target for 15/16 was no more than 3% of roads failing to meet an acceptable standard for fly posting

#### 15/16 – Dog Fouling (6%)

As part of each survey incidents of dog fouling were also recorded, dog fouling is graded differently to the other elements insofar as any single incident of dog fouling found means that that the road is deemed to have failed, results for dog fouling were as follows:

Survey	Number of Transects	Roads with incidents of DF	% of roads inspected found to have dog fouling
Tranche 1	350	21	6
Tranche 2	350	21	6
Tranche 3	350	22	6
Total	1050	64	6

# Appendix One - Comparisons with previous year's street cleansing survey results

YEAR	TRANCHE	LITTER	DETRITUS
2007-08	T1	8	14
2007-08	T2	6	19
2007-08	T3	9	16
2007-08	Full Year	8	16
2008-09	T1	6	12
2008-09	T2	3	8
2008-09	T3	8	15
2008-09	Full Year	6	12
2009-10	T1	4	15
2009-10	T2	5	7
2009-10	T3	3	9
2009-10	Full Year	4	10
2010-11	T1	4	6
2010-11	T2	3	8
2010-11	T3	4	12
2010-11	Full Year	4	9
2011-12	T1	5	7
2011-12	T2	7	11.5
2011-12	T3	8	9
2011- 12	Full Year	6.5	9
2012-13	T1	4.5	8
2012-13	T2	8	10
2012-13	T3	9	10
2012- 13	Full Year	7	9
2013 -14	T1	5.5	11
2013 -14	T2	8.5	9.5
2013 -14	T3	7	7
2013 -14	Full Year	7	9
2014 -15	T1	7.5	12
2014 -15	T2	6	8
2014 -15	Т3	8	5
2014 -15	Full Year	7	8
2015 -16	T1	3	11
2015 -16	T2	6	5.5
2015 -16	Т3	5	2
2015 -16	Full Year	4.8	6.2